

Support Worker

Job Description

Job Overview

We are seeking compassionate and dedicated Support Workers to join our team. The ideal candidates will play a vital role in providing high-quality care and support to individuals in need, particularly in assisted living and senior care environments. This position requires a strong commitment to patient care, including assistance with daily living activities, medication administration, and task focused activities supporting service users to stay in their own homes.

Responsibilities

- Provide personal care and support to clients, ensuring their dignity and comfort at all times.
- Assist clients with daily living activities such as bathing, dressing, and meal preparation.
- Administer medication as prescribed and monitor clients for any side effects or changes in condition.
- Engage clients in social activities and encourage participation to enhance their quality of life.
- Assist with mobility needs, including heavy lifting, when necessary, to ensure client safety.
- Maintain accurate records of client progress and report any concerns to the healthcare team.
- Drive clients to appointments or social outings as required.

Skills and requirements

- Proven experience in patient care, preferably within a senior care or assisted living setting.
- Knowledge of dementia care practices is highly desirable.
- Strong interpersonal skills with the ability to build rapport with clients and their families.
- Ability to perform heavy lifting safely and effectively when assisting clients.
- Excellent communication skills, both verbal and written.
- A caring and empathetic nature, with a genuine desire to help others.
- Flexibility to adapt to changing situations and client needs.
- A valid driving licence is ESSENTIAL for commuting between service users homes.
- Willing to work flexible hours, including alternative weekends and bank holidays.

Key details and benefits

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- £13.50 per hour (service user contact time)
- Paid travel time
- Mileage is paid at 40p per mile
- Bank holiday enhancements
- Full training provided, including Care Certificate
- Shopping Discount Scheme
- 28 days annual leave for full time, part time is worked out on pro-rata basis.
- Enhanced DBS – Costs covered by employer
- Creditable Pension Scheme